

# ThinkTank's IE9/10 Policy

## TECHNICAL BULLETIN

### SUMMARY

ThinkTank, Inc. has developed a policy in response to Microsoft's Internet Explorer (IE) 9 & 10 End of Life/Support beginning on January 12, 2016, that is committed to ensure that users of IE9/10 will continue to enjoy use of ThinkTank software.

### THINKTANK'S IE9/10 POLICY

- Users of IE9/10 can continue to access and use ThinkTank.
  - » New functionality in future ThinkTank releases may not be available to IE9/10 users.
  - » Users will, at a minimum, receive the same or improved experience provided in 5.7.x.
- Any issues related to IE9/IE10 browser specific limitations will not be resolved.
- ThinkTank, Inc. recommends that clients upgrade to the latest version of Internet Explorer 11 or Edge, or, alternatively, use the Chrome browser.
- Changes to this policy will be communicated at least 3 months in advance.

For information about Microsoft's end of life policy, please visit:

<https://www.microsoft.com/en-us/WindowsForBusiness/End-of-IE-support>

For any questions about ThinkTank's IE9/10 Policy, please contact the ThinkTank Support Team at [support@thinktank.net](mailto:support@thinktank.net) or 1-800-368-6338.

